



# Medium-term Corporate Strategy 2030

February 6, 2025 Kanro Inc.





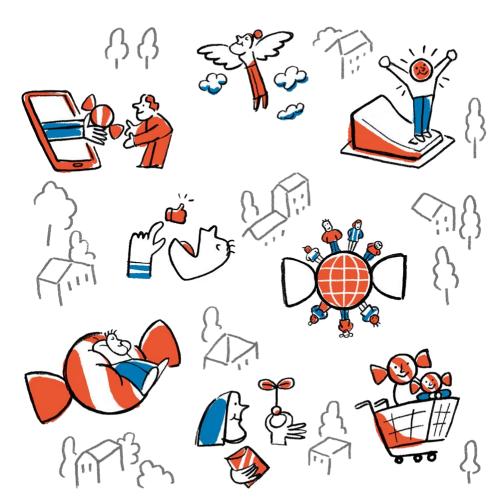
# Medium-term Corporate Strategy 2030

- Review of Medium-term Corporate Strategy 2024
- 2 Awareness of business environment

**Market trends** 

Our current situation and challenges

- 3 Kanro Vision 2 .0
- Medium-term Corporate Strategy 2030
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### Medium-term Corporate Strategy 2024 (FY22~24) | ① Review of quantitative targets



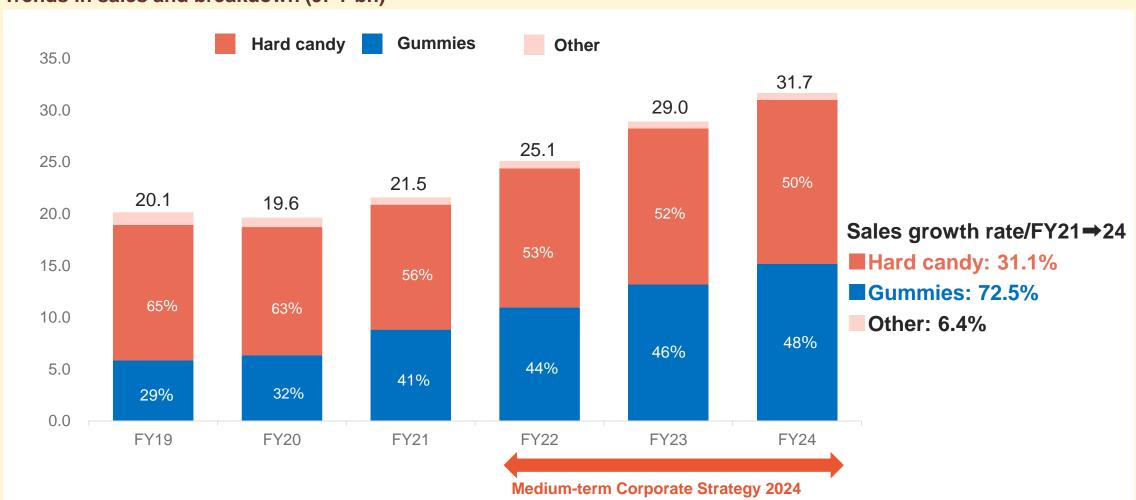
## Financial indicators achieved well above targets; some non-financial indicators missed targets

Category	Indicator	Medium-term Corporate Strategy 2024 Target	Actual Results for 2024	Review
	Net sales growth rate (compound annual growth rate)	5% or higher  Core: 3% or higher Other: 30% or higher	13.8%  Core: 12.7% Other: 40.9%	<ul> <li>Recovery in the hard candy category on the back of rising demand for throat drops</li> <li>Expanding sales in the gummy category, which continues high growth</li> <li>Significant increase in sales, especially in core and HITOTUBU KANRO businesses</li> </ul>
Financial indicators	Operating profit margin	<b>7</b> %	13.5%	<ul> <li>Respond to soaring raw material and ingredient prices and rising energy and logistics costs by revising prices, etc.</li> <li>Increase in marginal profit due to realization of significant higher net sales &gt; Increase in fixed cost and SG&amp;A expenses</li> </ul>
	ROIC	7.5% or higher	20.5%	<ul> <li>Execution of capital investment based on investment criteria focused on cost of capital</li> <li>B/S management (reduction of cross-shareholdings)</li> <li>Company-wide KPI management and ROIC management promotion by KanROIC tree</li> </ul>
	CO <sub>2</sub> emissions (*) (Total for Scope 1, 2, and 3)	<b>26.24</b> t-CO <sub>2</sub> /JPY bn	<b>30.93</b> t-CO <sub>2</sub> /JPY bn	<ul> <li>Switchover to renewable energy completed at all three of the company's plants</li> <li>Increase in CO<sub>2</sub> emissions due to increased production, sales, and capital expenditures</li> </ul>
Non-financial indicators	Activities to provide education on the value of sugar	8 million people	9.39 million people	<ul> <li>Implementation of various events such as factory tours and dietary education activities due to recovery in people movement after pandemic</li> <li>Increased access to owned media "Sweeten the Future" due to growing health consciousness</li> </ul>
	Employee Engagement Score	55%	51.9%	<ul> <li>Implement measures to spread understanding of purpose and revise the personnel system.</li> <li>2.6 points higher than the 49.3% score recorded in FY21, but still short of the target</li> </ul>



### Gummies as a growth engine driving record-high sales

#### Trends in sales and breakdown (JPY bn)





### **Environmental analysis**



## The environment surrounding Kanro continues to change at a dizzying pace.

	Changes in the macro environment (megatrends)	
	Declining birth rate and aging society, demographic shifts	
Society	Diversification of lifestyles	
	Continued growth in interest in health	
Technology	Advances in artificial intelligence and automation	
Environment	Accelerating climate change response	
Foonemy	Inflation	
Economy	Polarization of consumption	
Politics	Geopolitical tensions	

#### Changes in our business environment

Shrinking domestic population
(The confectionery market as a whole will shrink in the long term and competition for human resources will intensify.)

Increase in number of people eating gummies and more intense competition (Boom due to market revitalization and increase in gummy-eating population due to generational effect)

Growing importance of CX design (Emphasis on experiential and emotional value)

Growing demand related to health and wellbeing
(Change in awareness of sugar

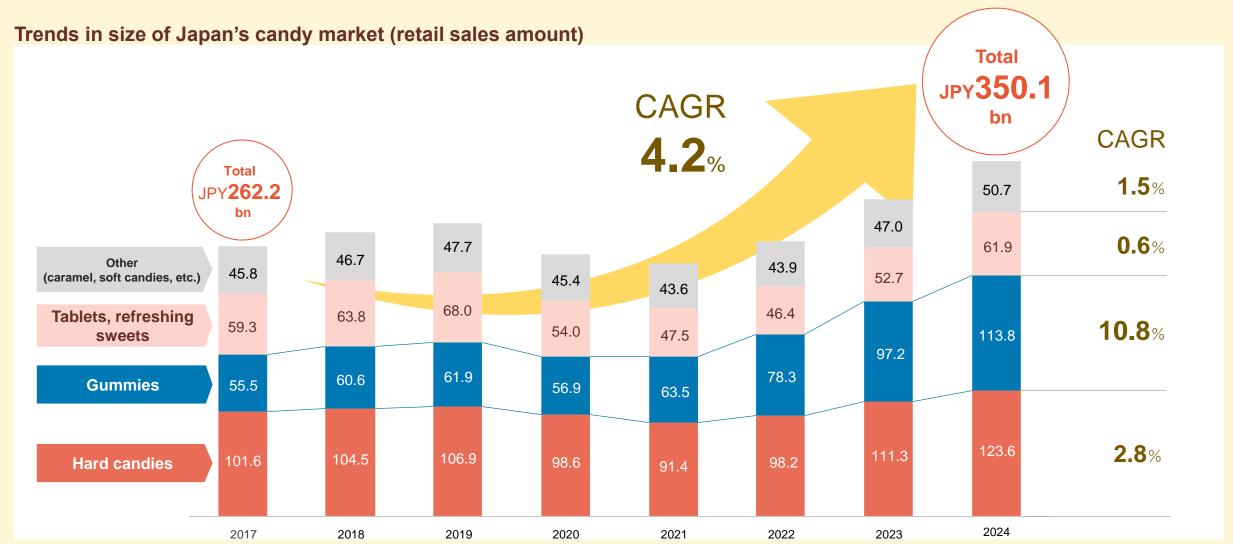
(Change in awareness of sugar, mental and physical health through food)

Calls for sustainable production and consumption

### **Market trends | Domestic candy market**



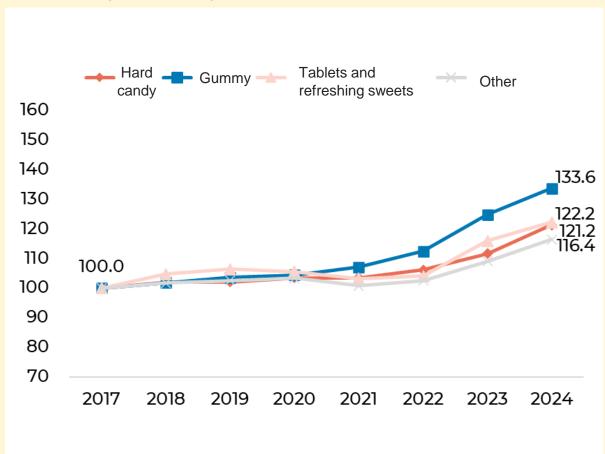
Candy market expanded significantly, driven by gummies



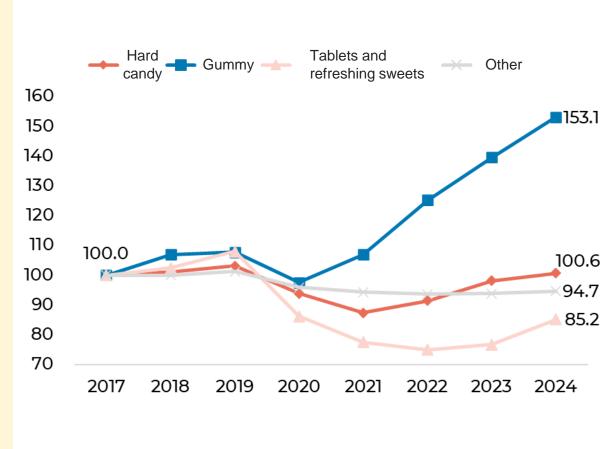


## Increase in sales volume for gummy is the largest growth driver

#### **Unit Price (2017 = 100)**



#### **Sales volume** (2017 = 100)





### Gummy market is expected to grow to about JPY150 bn by 2030

#### Context for fluctuations in gummy market size

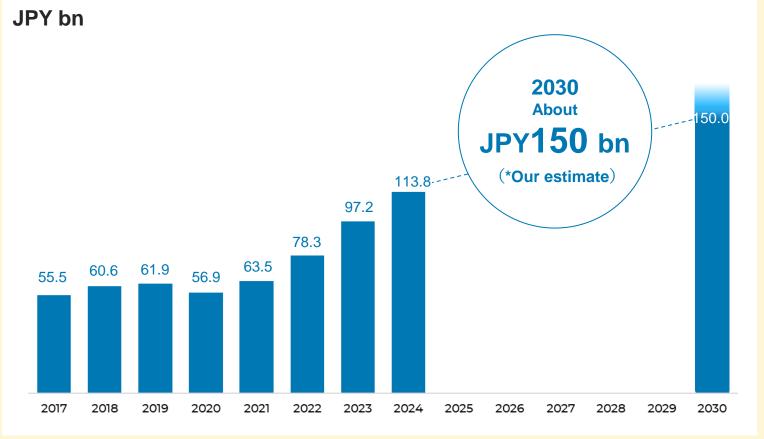
# Demand -side factors

- Expanding population of people eating gummies across all age groups
- At-home demand during the COVID-19 pandemic remained firm afterward as well.
- Inflow from other categories such as gum
- · Increase in purchases per capita

### Supplyside factors

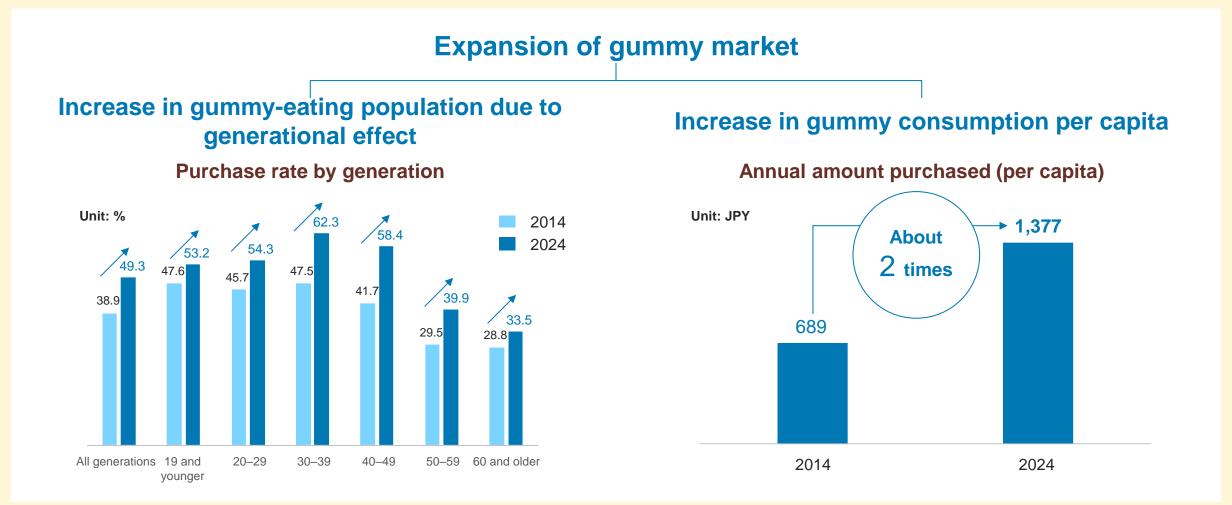
- Aggressive introduction of new products by domestic manufacturers
- Reinforcements to manufacturing systems by domestic manufacturers (Kanro also began operating a new gummy line at the Matsumoto Plant in 2019, and expanded this plant in 2024.)
- · Expansion in sales of imported gummies

Trends in gummy market size and forecasts for future (based on market sales amount)





# In addition to the increase in the gummy-eating population due to the generational effect, per capita gummy consumption also increased





# The hard candy market is expected to grow to about JPY120 bn in 2030 due to solid demand for throat drops.

**Context for fluctuations in hard candy market size** 

Demandside factors

- Decrease in opportunities to eat hard candy due to mask-wearing during pandemic
- Recovery in demand for hard candy overall due to recovery in people movement after pandemic
- Increased demand for throat drops due to stronger health consciousness

Supplyside factors

- Decrease in number of manufacturers due to industry restructuring
- End of sale of long-selling products

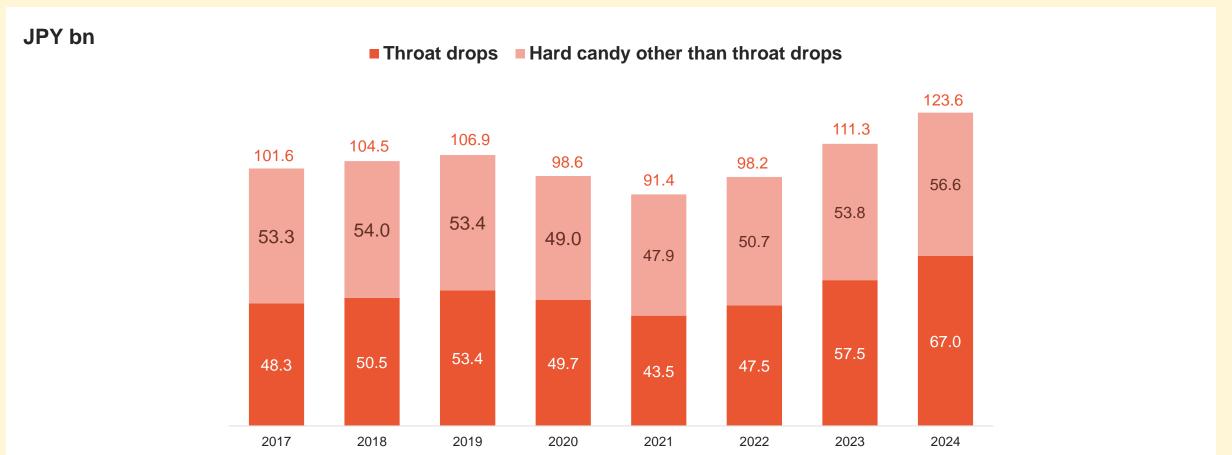
Trends in hard candy market size and forecasts for future (based on market sales amount)





# Throat drops have been driving the hard candy market since the pandemic. Demand for throat drops is expected to continue due to rising health consciousness.

Trends in market size for throat drops and other hard candies (in terms of retail sales amount)

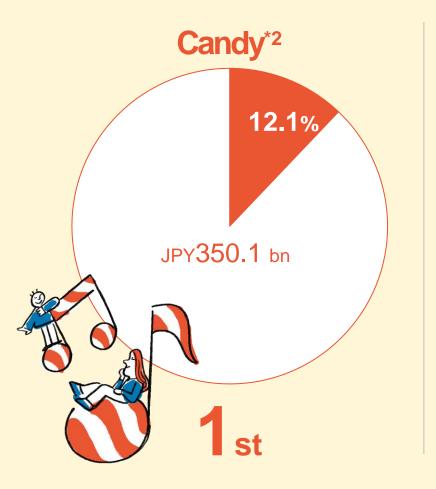






### No. 1 share in the candy market and No. 2 share in the gummy market

**Kanro's share (2024**\*1)

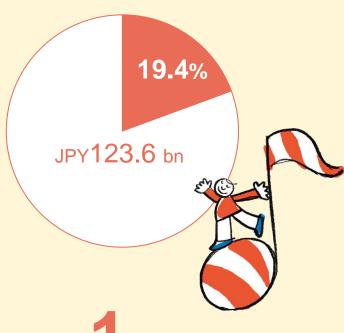


# Gummy



2<sub>nd</sub>





1<sub>st</sub>

Source: INTAGE Inc.SRI+. \*1. 2024 retail sales amount base

### **Growth rate for Kanro's mainstay brands**



Our mainstay brands achieved significant growth in the previous medium-term corporate strategy period, with some exceptions.

Retail sales (2024 compared with 2021)



**Puré Gummy** 



Candemina Gummy



Kinno Milk Candy



Kanro Ame



Kenko Nodoame



**Voice Care Nodoame** 



Non-Sugar series



Source: INTAGE Inc. SRI + orand and retail sales amount



# Our challenges lie in expanding gummy production capacity to increase domestic market share, promoting business strategy and implementing HR strategies for further growth Initiatives and results of the Medium-term Corporate Strategy 2024 Challenges

	Initiatives and results of the Medium-term Corporate Strategy 2024	Challenges
Value creation	<ul> <li>Increase in gummy production capacity through expansion of the Matsumoto Plant, etc.</li> <li>Expansion of sales of mainstay brands by strengthening store-focused sales activities</li> <li>Promotion of the original experience co-creation project with Generation Z to provide formative experience in candy</li> </ul>	<ul> <li>Capturing the expanding gummy market in Japan</li> <li>Providing products and services that meet new customer needs</li> <li>Expanding digital and person-to-person contact points</li> </ul>
ESG management	<ul> <li>Establishment of the Sustainability Committee</li> <li>Switch to renewable energy sources for electricity at three of our plants</li> <li>Establishment of Human Rights Policy</li> </ul>	<ul> <li>Fleshing out and implementing measures to mitigate environmental load</li> <li>Conducting human rights due diligence</li> </ul>
Expansion of business domains	<ul> <li>Development and start of sales of exclusive products for the Chinese market</li> <li>Expansion of HITOTUBU KANRO business (Harajuku store opened in 2024)</li> <li>Construction of new digital platform centered with Kanro POCKeT at its core</li> </ul>	<ul> <li>Expanding the global business</li> <li>Attracting customers to EC (implementing measures to increase the number of members on our Company's website)</li> <li>Pursuing further growth, including discontinuous growth</li> </ul>
Human resources and organization	<ul> <li>Execution of measures aimed at promoting wide spread understanding of purpose</li> <li>Strengthen investment in human resources (augment training)</li> </ul>	<ul> <li>Further improving penetration of purpose-driven actions</li> <li>Developing and securing human resources to support business strategies</li> </ul>





# Flexibility in adapting to changes and consistency based on vision is essential to sustain long-term growth.

# Bringing smiles to people and society by continuing to create sweet moments

Both in the present, which is uncertain and occasionally challenging,

and into the future, all of us at Kanro aim to create a company that makes sweet moments and smiles with a commitment to remain close to consumers, be flexible enough to meet needs, and stick to our unwavering vision.

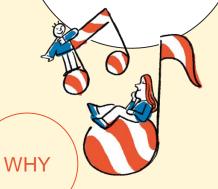




#### Four values to achieve our vision

#### Three promises we make to our stakeholders, starting with our customers





provide value from the customer's point of view and strengthen competitiveness and promote innovation



Create new market opportunities and build a business model

# Weaving a path to the future



Build a model for creating sustainable economic value, contribute to a sustainable future

#### **Corporate culture**

Further evolving the emergent organization



Continue to grow rapidly even in an environment characterized by dramatic change by remaining flexible and adaptable, promoting innovation and co-creation

#### **Overview of Kanro Vision 2.0**





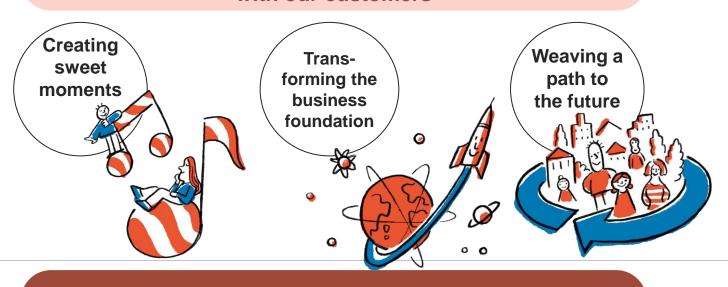
Sweeten the Future 🦠

Vision

Bringing smiles to people and society by continuing to create sweet moments

Three promises we make to our stakeholders, starting with our customers

**Value** 



**Corporate culture** 

Further evolving the emergent organization



### Medium-term Corporate Strategy 2030: Summary of four business strategies



Achieve further growth, primarily in the domestic gummy business, and expand business domains and business models for sustainable growth



### **Creating sweet moments**

- Sales and profit growth driven by the domestic gummy market -
  - 1 Achieve further growth in the domestic gummy business

Aiming to further revitalize the market and expand market share by continuously introducing new products and expanding capacity

2 Strengthening product development and adding functionality to increase value, expanding the domestic hard candy and gummy business



### **Transforming the business foundation**

- Expansion of business domain and business model—
  - Global business expansion

    Expansion of exports, primarily to the US

    Build a business foundation for full-scale expansion
  - 4 Promotion of multi-channel and shift to DtoC

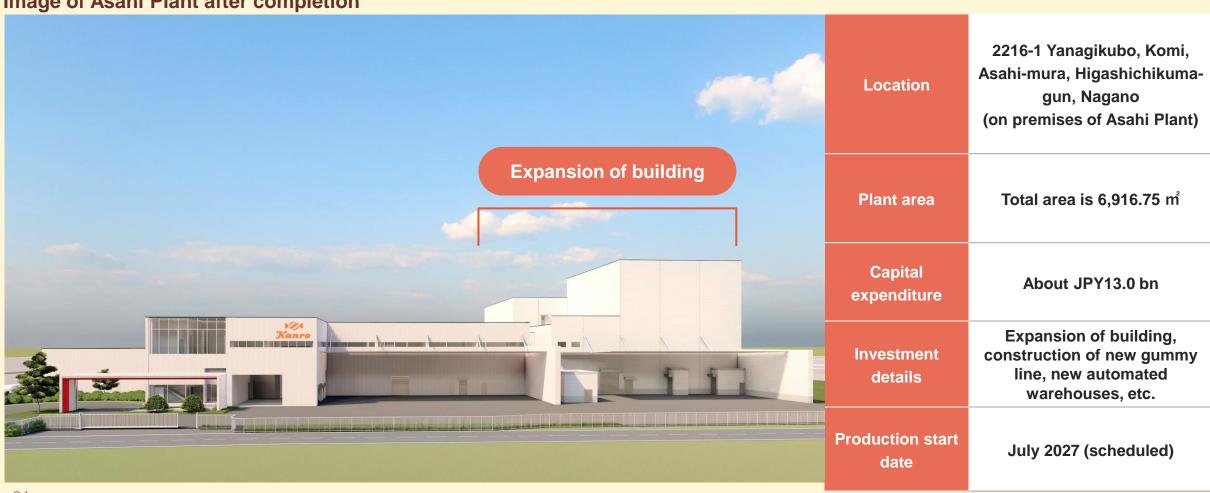
Further expansion of HITOTUBU Digital business

Increase points of contact with customers and promote CX to create core fans



## Strategic investment to support growth: Construction of new gummy line (from two lines to three lines: production capacity will increase by about 50%)

Image of Asahi Plant after completion





# Continue to create sweet moments for customers based on the brand in four areas of value provision



**Providing time for tiny** 

**luxuries** 

**Reward yourself** 

**Delicious snacks** 



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ヘルスケア

Provide mental release

Relaxation

Unwind and heal the mind

**Relief from tension** 

Areas of value

provision

#### **Switch**

Change one's mindset Provide motivation

**Find excitement** 

Refresh



Healthcare

Provide support for self-care

Take care of oneself

Align the mind and body



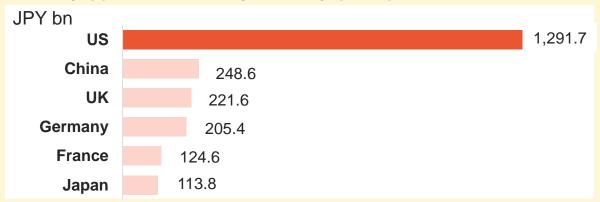


## ransform the business foundation | ③ Global business expansion

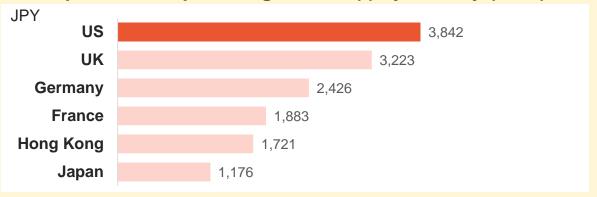


## Full-scale entry into the US market, which has a large gummy market, and work to expand sales with Puré Gummy

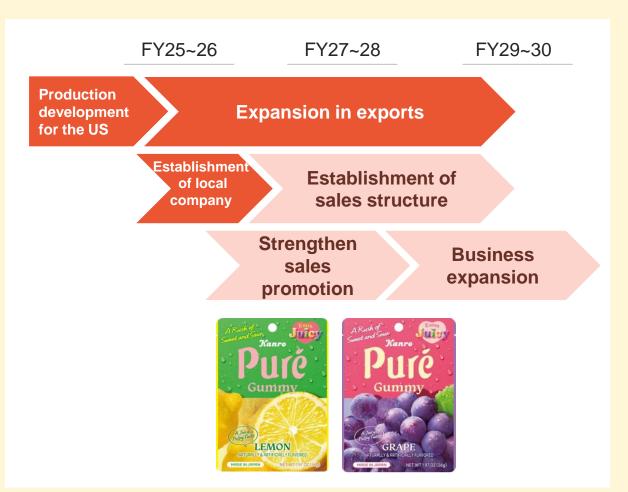
#### Gummy (\*) market size by country (2024)



#### Per capita consumption of gummies (\*) by country (2024)



<sup>(\*)</sup> Pastilles, Gummies, Jellies, and Chews in the Sugar Confectionery category. Source: Euromonitor International (average exchange rate in yen in 2024) Gummy Market Size by Countries (2024) Japan only INTAGE Inc. SRI+.

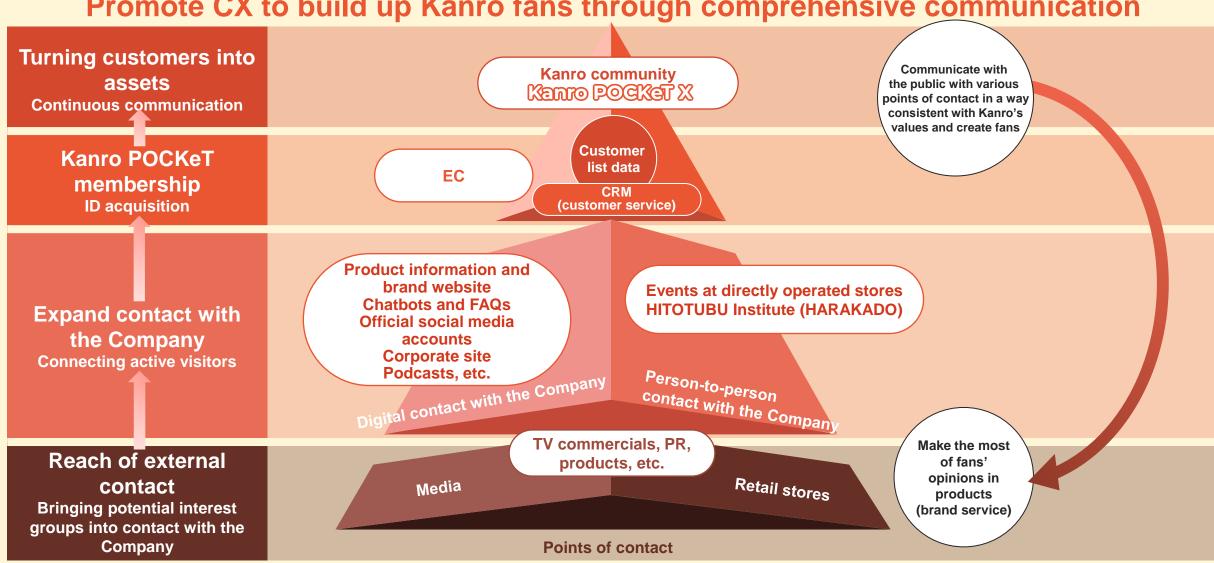


### Transform the business foundation 4 Promotion of multi-channel and shift to DtoC (LTV-enhancing model)

Sweeten the Future Kanro

**Strengthening customer engagement** 

Promote CX to build up Kanro fans through comprehensive communication

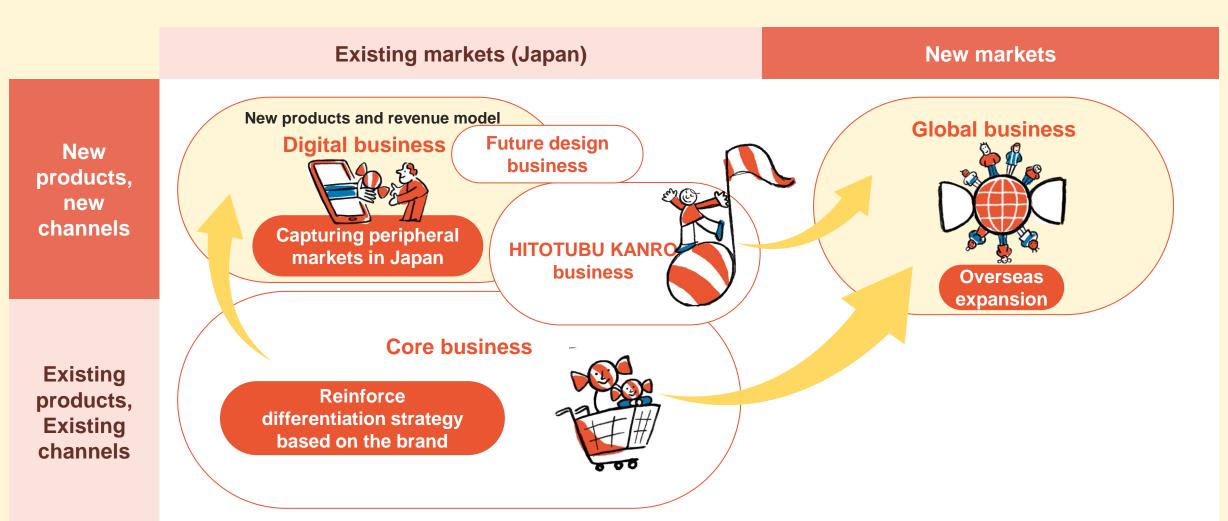




### **Building a business portfolio**



# Transform the business foundation by expanding and deepening customer base to achieve Kanro Vision 2.0

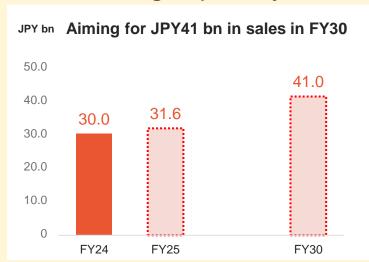




# Revitalize the domestic market and achieve solid No. 1 share of domestic sales amount for both hard candy and gummy



#### **Quantitative targets (sales by business) Measures**



#### **KPI**

	FY24	FY30 target
Kanro's share of hard candy	No. 1 19.4%	No. 1
Kanro's share of gummy	No. 2 15.9%	No. 1

-1-

Market revitalization through continuous introduction of high-value products

products while strengthening

the gummy market

existing brands to further revitalize

Continue to develop and launch new

Develop products that make the most of our research and development capabilities so that we can continue to develop new products with unique flavors and textures that have high added value

2-

Reinforcement of store-focused sales activities

Establish a staffing structure with enhanced in-store activities and expand contact between new brands and

customers

 Use information collected from storefronts as feedback to be used for product development 3-

# Promotion of DX for sales division

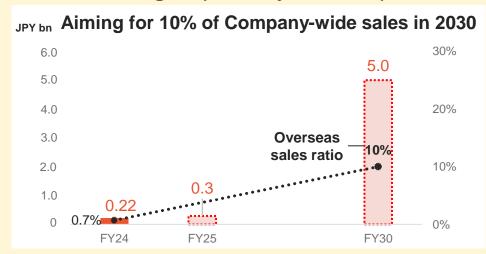
 Utilize SFA, RPA, and BI tools to strengthen management and promote operational efficiency, as well as strengthen proposalbased sales using digital tools



# Establish a business foundation for further growth in the U.S. market, and aim for overseas sales to account for 10% of total company sales



#### **Quantitative targets (Sales by business)**



#### Roadmap



#### **Measures**

Expand exports with a focus on the U.S.

Speed up entry into

Develop products

First expand into

western area

U.S. gummy market

with same quality as

domestic products

Build sales system in U.S.

 Establish a local subsidiary and promote sales

activities

- Ramp up marketing activities aimed at raising brand awareness
  - Initiate approaches to local distributors

**Expand sales to China and Asia** 

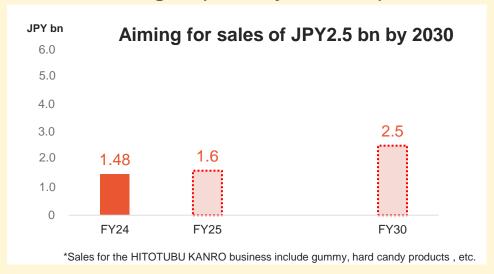
- Decide on a strategic brand to cultivate the Chinese market and take an intensive approach to its expansion
- Enhance sales promotion activities to Taiwan, Hong Kong and other regions and raise brand recognition
- **→**Aim for increase in sales



# Strengthen customer contact in real-life situations and online, and expand the HITOTUBU KANRO business by nurturing the next generation of brands and enhancing services



**Quantitative targets (sales by business)** 



#### **KPI**

Total —	FY24 results	FY30 target
customers visiting stores	2.56 million customers	4.80 million customers
HITOTUBU KANRO brand recognition rate	15.4%	40%

Measures

Make the most of customer contacts to increase loyalty

- Attract more customers with highvalue products such as Gummi-tzel and Mofuwa
- Work to raise recognition of the Kanro brand and customer loyalty through the consumer experience at HITOTUBU KANRO
- Strengthen collaboration between real stores and online stores and provide seamless service

Cultivate the Kanro brand through differentiated products

- Aim for continuous growth through product development following up on Gummi-tzel and brand cultivation
- Improve Kanro's brand image through the sale of differentiated products
- Reinforce HITOTUBU KANRO earth brand products from a sustainable perspective in conjunction with R&D



# Create a new revenue model through the DtoC business by building a platform for brand value enhancement



#### **Quantitative targets (sales by business)**



#### **KPI**

	FY24 results	FY30 target
No. of Kanro POCKeT members	0.24 million members	1.5 million members
Kanro POCKeT customer loyalty (NPS®) (*)	_	Compared with FY2024 score +10

#### Measures

# Establishment of highly profitable business scheme

 Provide high-value products that are aligned with customers and new services such as subscriptions

# Development of products specifically for e-commerce

 Plan and develop products and services that lead to improved experience values for existing product brands utilizing the business merits of DtoC

# Improve CX through comprehensive CRM implementation

- Utilize KanroPOCKeT and integrate data for customers related to Kanro's business activities
- Continue to implement comprehensive CRM marketing with a focus on the fan community KanroPOCKeTX (cross) and carry out loyalty marketing







# Contribute to a sustainable future for people and society by raising corporate value while also helping to solve social issues through business

# Creating value through sweetness and contribute to society

#### Promote health and welfare

 Implement plans that lead to creating value through sweetness, in conjunction with sports events, community support activities, and education CSR

#### **Consider food diversity**

Product development aimed at improving well-being

#### Food safety and reliability

#### **Product health and safety**

 Implement a review of product design standards and reduce food loss

#### Responsible marketing and labeling

· Product design with universal design in mind

#### Mitigating environmental load through business

#### Reduce global warming gas emissions

- Encouragement to reduction of environmental impact throughout the supply chain
- ESG investments that lead to greenhouse gas reductions
- Expand use of recycled plastics to reduce waste plastics

#### **Promotion of human rights and diversity**

#### **Respect human rights**

Implement human rights due diligence

#### Utilize diverse human resources

- Implementation of measures to support balance
- Develop and secure digital human resources, global human resources, etc.

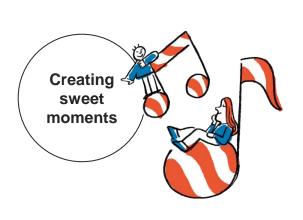


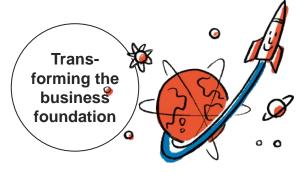
### **Management foundation (Human capital strategy/DX strategy)**



# Implement measures to strengthen the management foundation and improve employee engagement to achieve "Kanro Vision 2.0"

#### Four values to achieve "Kanro Vision 2.0"









# Strengthening of management foundation for implementation of Medium-term Corporate Strategy 2030

- Execution of "human resource strategy" linked to management and business strategies
   (Developing and securing human resources for the expansion of global business and digital business)
- Execution of "DX strategy" to promote S&OP and improve productivity and competitiveness
   (Investment in management foundation such as DX)

#### Improvement in employee engagement

- Implementation of measures for purpose-driven practice
- Development of a personnel system that encourages challenge and growth
- Promoting autonomous workstyles in response to the diversification of workstyles and values
- Further promotion of diversity and inclusion

### **Quantitative targets (Sustainability and management foundation)**



ı	Indicators	Results during Medium-term Corporate Strategy 2024	2030 target
	Activities to provide education on the value of sugar	Cumulative 9.39 million people	Cumulative 15 million people
	Greenhouse gas emissions (Scope 1–3)	Scope 1-2 10,828 t-CO <sub>2</sub>	Scope 1-2 10,000 t-CO <sub>2</sub>
		Scope 3 87,308 t-CO <sub>2</sub>	Scope 3 110,000 t-CO <sub>2</sub>
	Employee Engagement Score	51.9%	70% or higher



### **Quantitative targets (financial targets)**



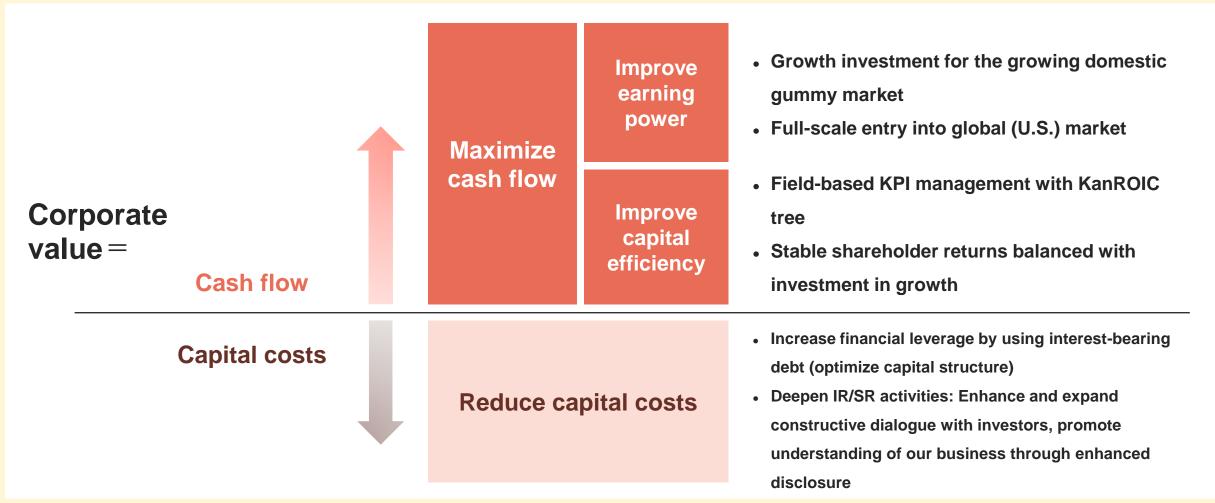
## **Update 2030 financial targets (upward revisions)**

Indicators	2024 Actual	2025 Forecasts	2030 Target
Net sales	JPY31.7 bn	JPY33.6 bn	JPY50.0 bn or more (CAGR: 7.8% or higher)
Operating profit margin	13.5 %	<b>12.9</b> %	13 % or higher
EBITDA (*)	JPY5.78 bn		JPY10.0 bn
ROIC	20.5 %	16.9 %	11 % or higher
ROE	20.8 %	18.2 %	15 % or higher



# Drive growth investments with ROIC management and reduce capital costs through use of leverage and other means

**Basic Policy for Enhancing Corporate Value** 

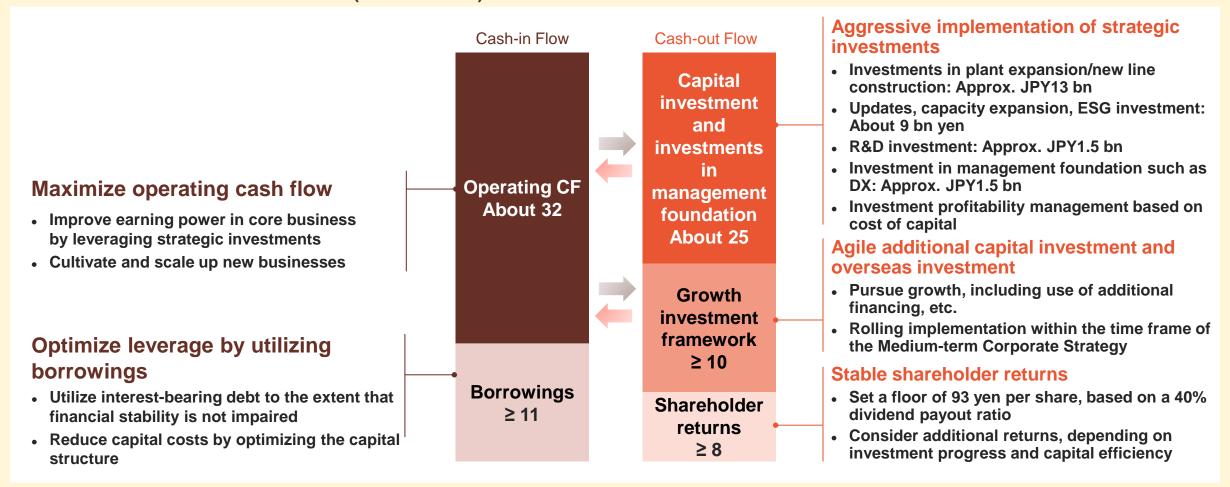


## Financial & capital strategies | Cash allocation (FY25~30)



# Maximize cash flow by establishing a new gummy line and taking other measures, and accelerate further growth investment

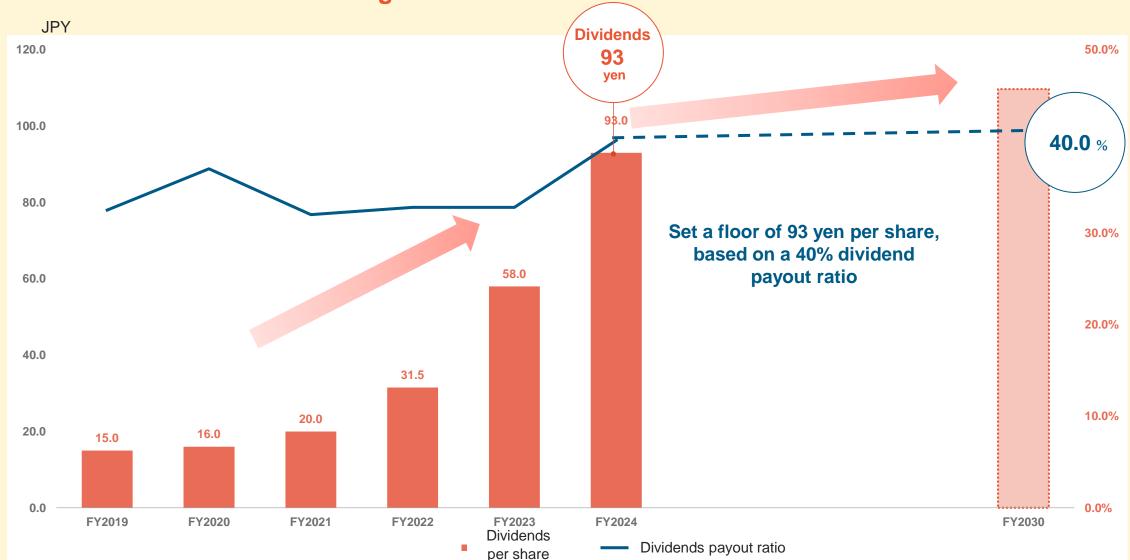
**Cumulative cash flows for FY25–30 (Unit: JPY bn)** 



## Financial & capital strategies | Shareholder returns policy



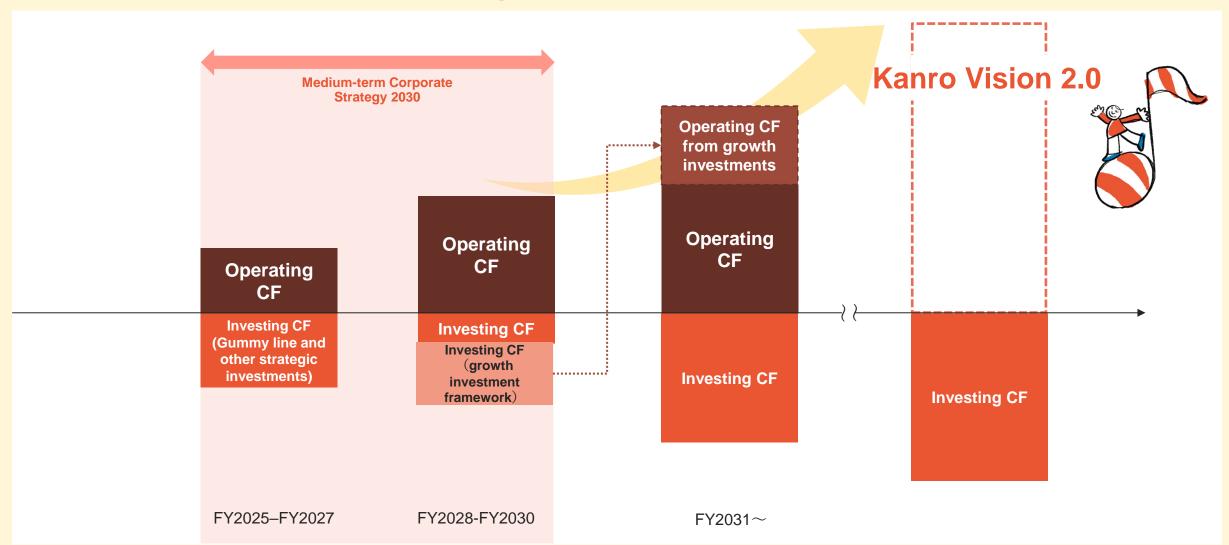
Grow operating cash flow to enable balance between growth and strategic investments and stable dividends



#### **Growth investment framework**



Pursue further growth, including discontinuous growth, to realize Kanro Vision 2.0 through the use of the growth investment framework



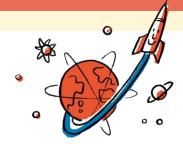
### Medium-term Corporate Strategy 2030 summary



#### **Creating sweet moments**

- Investments to promote innovation Investment in plant expansion and new line construction, R&D investment
- Providing four customer-driven values Rewards, Switch, Healthcare, Relaxation
- Promotion of brand-based management (Higher Value x Higher Profitability **Merchandise Ratio)**

#### **Summary of Key initiatives**



#### **Transforming the business** foundation

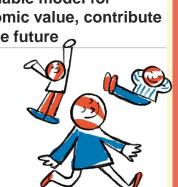
- Global business expansion
- Expansion of HITOTUBU KANRO business
- Establishment of highly profitable business scheme through EC
- Cultivation of Kanro fans and increase LTV through the fusion of real and digital contents



#### Weaving a path to the future

- Promotion of activities to disseminate correct knowledge of sugar
- Promotion of measures to mitigate environmental load
- Food safety and security
- Respect for human rights and promotion of diversity
- Build a sustainable model for creating economic value, contribute to a sustainable future





score

Financial indicators	2030 targets
Net sales	JPY50 bn or more (CAGR : 7.8% or higher)
Operating profit margin	13% or higher
EBITDA	JPY10 bn
ROIC	11% or higher
ROE	15% or higher
Non-financial indicators	2030 targets
Activities to provide education on the value of sugar	Cumulative 15 million people
Greenhouse gas emissions (Scope 1–3)	Scope 1-2 10,000 t-CO <sub>2</sub> Scope 3 110,000 t-CO <sub>2</sub>

### Further evolution of emergent organizations

- **Purpose-driven practice**
- Development of a personnel system that encourages challenge and growth
- Creation a rewarding work environment and promote operational efficiency